

David Travis  
4746 14th Avenue  
Sacramento CA 95820

Sep 1st 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I live in Sacramento, California; where there are two major players in Internet access, and about six smaller(local) competitors. I currently use a local ISP for the following reasons:

- 1- I have been a customer of both major companies in the past. I left both of them because of the treatment I received at their hands. The service was spotty much of the time and frequently I was unable to even log on, due to heavy traffic loads. At the time, I also was a land line customer and was unhappy with that also. While I won't name names, one national company has permanently lost my business over a billing dispute in which they repeatedly refused to listen to my side of the issue or look at my proof they were in error. The matter dragged on five years before being resolved by a collection agency.
- 2- I am old enough to remember when AT&T was called the "Bell System" and broken up into the small "baby Bells" by Federal court order. My understanding is monopolies, or perhaps biopolies; are illegal in the USA. Has the law changed?
- 3- I use a local ISP mainly because they offered me a plan which suits my needs, month to month; at an attractive price, without a scheduled price increase in my future. My dealings with the national companies did not do so. I was left with the feeling of "Take what we offer, or do without". In this modern world, doing without internet is difficult.

I could go on, but why belabor the point? Please protect local ISP and consumer choice!

David Travis